User-Contact and an Employee in Siebel

Question: What is the difference between a User, Contact and an Employee?

The answer to this question is subjective hence open to manipulation based on personal perception. Here is my version of the answer of this question.

Answer:

Employee: An employee is user who can **login to the application** and has an **employee profile** associated to it. He is also present as the Contact in Application. So, we can say that **every employee is also a contact**.

User: In application like **eCommunication**, **ePharma** you can provide anybody with ability to register and use application with **limited access** that is a User in **Siebel**. A user can also be a contact but a **User is not an Employee**.

Contact: Contact is a person who has **least of privileges** when it comes to application. A contact is not a part of organization but is usually associated with **Accounts (Customers)** as a touch point to reach customer. This is a basic detail of all three.

Main point of differences that I can think about these is:

Application use: A Contact has **least privileges** and he **cannot login** to application where as a user and employee can login and use **Siebel Application**.

Screen: The Screen to access Contact records is **Contacts.** Employee and User share the same screen that **Administration – User** but they have different view.

Table: Base table for Contacts is **S_CONTACT** whereas User and Employee are based in **S_USER**. In previous version of Siebel there was table called **S_EMPLOYEE** which was used but in **Siebel 7.8** that table in inactive. *General information of an Employee and Users such as first name, last name etc. are stored in S_CONTACT and other information is stored in S_USER.*

Employee Flag: Employee Flag is true for Employee but false for a User and Contact.